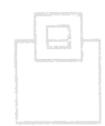


DB2 z/OS Audit using **SQL Workload Expert for DB2 z/OS**





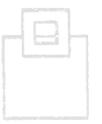




AGENDA

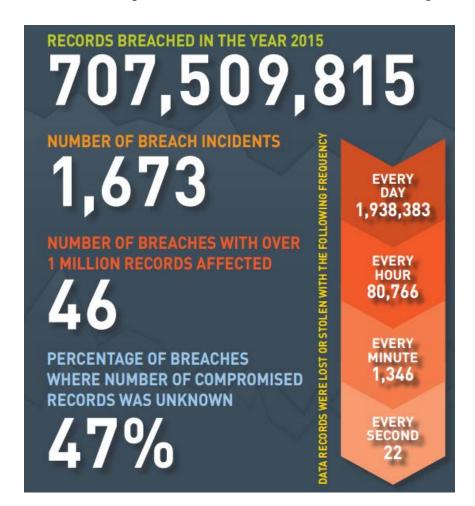
- 1. Audit needs and musts
- 2. Solution overview and their Pros/Cons
- 3. WLX Audit
- 4. Customer results from the banking industry







Security and data breach protection









Security and data breach protection

- According to the 2016 Cyberthreat Defense Report from CyberEdge Group
 - 85% are spending more than 5% of their IT budgets on security. Nearly a third are spending more.
 - 76% were affected by a successful cyberattack in 2015.
 - Only 30% are confident that their organization has made adequate investments to monitor the activities of privileged users.
 - Low security awareness among employees continues to be the greatest inhibitor to defending against cyber threats, followed closely by too much data for IT security teams to analyze
- Reputation can be negatively impacted by data breaches
- Financial loss can be significant... details next slide



The cost of a data breach

- Average loss for a breach of 1,000 records between \$52,000 and \$87,000
- Average loss for a breach affecting 10 million records between \$2.1 million and \$5.2 million

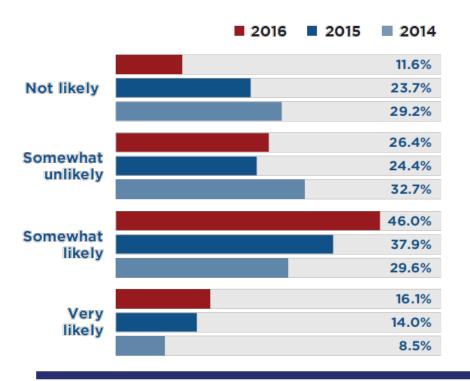


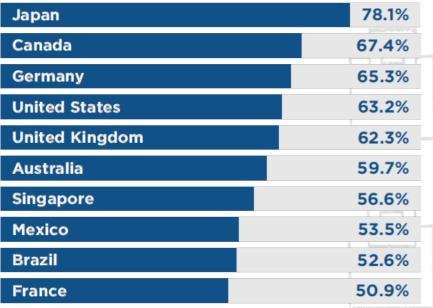


Number of cyber attacks likely to grow this year

Future Likelihood of Successful Cyberattacks

What is the likelihood that your organization's network will become compromised by a successful cyberattack in 2016? (n=978)





Audit – do you need it, do you care?!



Attackers use...

- SQL injection
- DDoS
- Third-party software
- XSS
- Malware
- Phishing
- Watering holes/Honey pots
- Physical access





... with the ultimate goal of gaining access to your crown jewels



Audit – do you need it, do you care?!



Enterprise database servers are a primary target of many security breaches! Why?

- Because they contain your/your clients most valuable information...
 - Personally identifiable information (PII, such as SSN)
 - SPI, or sensitive personal information
 - Personal financial data (PFI, also credit reporting)
 - Bank account/credit card information
 - Health information

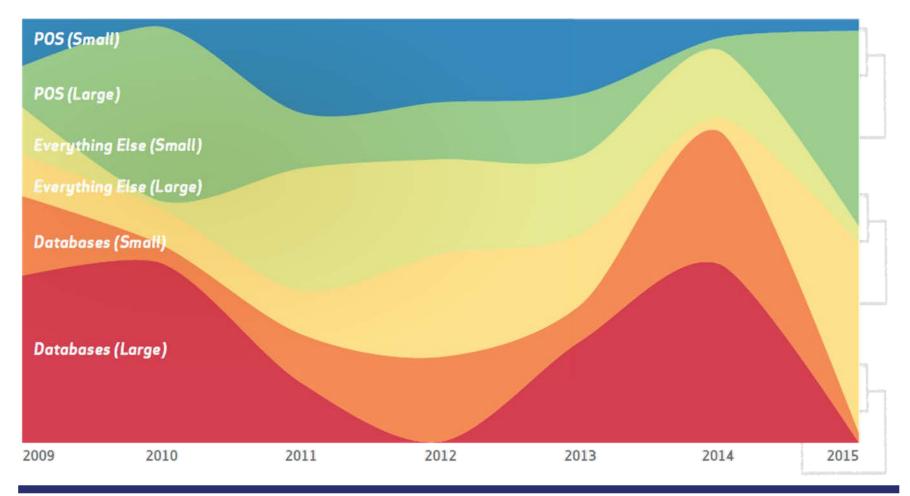
... and once they're in, there are high volumes of easy-to-access, structured data.

→ Companies (and governments) love Big Data – attackers love companies'/governments' databases!

Databases are a significant target for attack



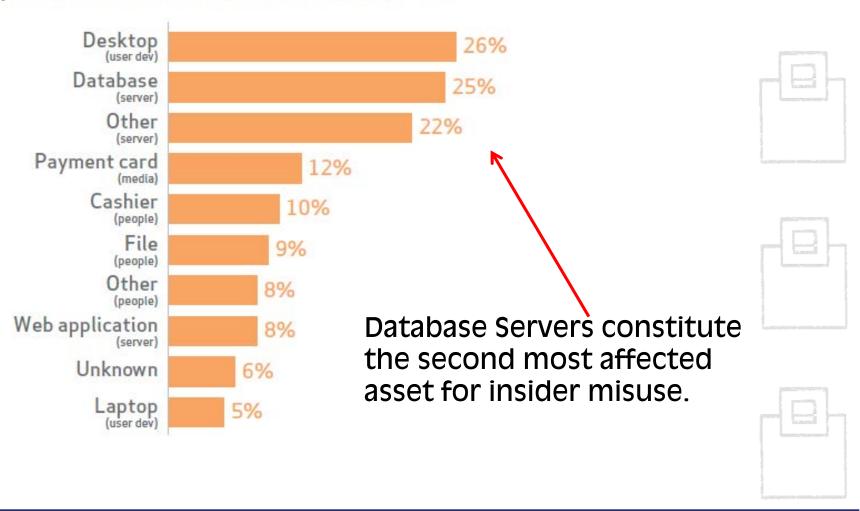
Small company = less than 1000 employee



Greatest inside misuse



Top 10 assets affected within Insider Misuse (n=142)



Audit – do you need it, do you care?!



But the mainframe is safe – isn't it?!

- 50% of the concerns are about privileged insiders
- 29% of the concerns are with web-enabled z/OS apps
- 21% of the concerns are with advanced persistent threats



"As mainframes become a major component in SOA, they are increasingly exposed to malware. Web services on the mainframe have significantly impacted security"

President, Mittal Technologies Inc.



Source: IBM Webinar 2/6/2014, Security Intelligence Solutions for System z and the Enterprise

However, protecting and auditing is a major cost factor these days, so the authorities had to force companies to pay attention:

- SOX Sarbanes Oxley Act
- FIEL Financial Instruments and Exchange Law
- PCI DSS Payment Card Industry Data Security Standards
- HIPAA Health Insurance Portability and Accountability Act
- CMS ARS Center for Medicare/Medicaid Services Acceptable Risk Safeguards
- GLBA Gramm-Leach-Bliley Act (Financial Services Modernization)
- ISO 17799 (Basel II), ISO 27001 (Basel III)
- NERC North American Electric Reliability Corporation
- NIST 800-53 (FISMA) National Institute of Standards and Technology (Federal Information Security Management Act)





Chose your *favorite(s)* and/or use reliable resources for guidance along the way:

- COBIT
 Control Objectives for Information and Related Technology
- Center for Internet Security (CIS)
 online community that identifies, validates, promotes and sustains the
 adoption of cybersecurity's best practices.
- Department of Defense (DoD)
 guidelines and procedures for information quality
- Security Technical Implementation Guide (STIG)
 methodology for standardized secure installation and maintenance
 of computer software and hardware.
- Common Vulnerability Exposure (CVE)

 a dictionary of publicly known information security vulnerabilities and exposure
- Bundesamt für Sicherheit in der Informationstechnik (BSI)

German: Federal Office for Security



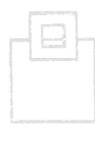






Focusing on the major areas of concern – the database server:

Audit Logging Requirements	Cobit (SOX) FIEL	PCI DSS	HIPAA	CMS ARS	GLBA	ISO 17799 27001	NERC	NIST 800-53 FISMA
SELECTs against sensitive data		X	X	X	X	X		X
Insert, Update, Delete	х			X		X		
Access violations	X	X	X	X	X	X	X	X
Schema Changes	X	X	X		X	X	X	X
Grants/Revokes	X	X	X	X	X	X	X	X







- It is important to match your data collection requirements to the regulations that apply to your business
- You may need more to satisfy business requirements
- Breach patterns do change, so you probably won't know today what you could need tomorrow
- Make sure have a way to collect:
 - SELECTs (against sensitive data)
 - Modifications (INS/UPD/DEL)
 - DDL
 - DCL
 - Utilities (online + offline)
 - Commands
 - Assignment, or modification of a user ID/authorization especially privileged users







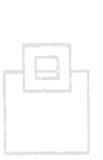
- Be careful what happens outside of a table:
 - Consider clones
 - Consider backups
 - Consider extended statistics in catalog tables, like SYSCOLDIST + SYSKEYTGTDIST



- Consider UNLOADs
- Consider Replication
- Consider access to the underlying VSAM data sets

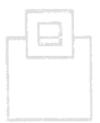


→ Separation of duties



- Most Home-Grown Solutions are based on the DB2 Audit Trace
 - Class 1, 2, 7, 8 have very little overhead
 - Access violations
 - GRANTs/REVOKEs
 - Assignment, or modification of a user ID/authorization
 - Start of a DB2 online utility
 - Class 3 has very little overhead
 - DDL (only for TB having the AUDIT ALL attribute)
 - Class 4, 5 up to 15% 20% overhead
 - 1st SELECT, INSERT/UPDATE/DELETE of a UOR
 - IFCID 90, 91 have very little overhead
 - DB2 Commands







- There are a variety of existing resources DB2 already provides/comes with:
 - DB2 Log
 - DB2 Trace
 - DB2 Memory (DSC/EDM)
 - DB2 Exits
- And of course additional products









DB2 Log:

- Pros:
 - Comes with DB2 and supports all versions
 - No additional overhead
 - No additional costs (except you want to keep logs for a longer period of time than currently and, of course, your analysis)
 - Many companies have Log analysis tools they're already familiar with



- Cons:
 - Not all required data is logged
 - SELECTs are especially lacking





DB2 Trace:

- Pros:
 - Comes with DB2 and supports all versions
 - No additional costs (except for storing and processing the collected data)
 - Most companies have trace data analysis tools they're already familiar with

Cons:

- Depending on the scope (number of IFCIDs/classes), and the type (SMF, OPX, GTF, SRV), the overhead may be significant
- You need to build your own repository



DB2 Trace:

- What are the differences:
 - There are different types of traces:
 - Statistics, Accounting, Audit, Monitor, Performance, Global
 - There are different classes
 - There are hundreds of individual IFCIDs
 - And it can be troubling to match your needs to the exact traces, classes, IFCIDs required
 - Depending on your choice, the overhead is unmeasurable to significant
 - → A key difference in cost is the trace destination!
 - SMF, OPX, GTF, SRV







DB2 Trace:

- What are the differences:
 - Processing the data requires simple to moresophisticated knowledge:
 - SMF: System Management Facility: Most commonly used, easy to process (use DSN1SMFP)
 - OPn/OPX: Buffer Destination Trace very efficient, but Assembler needed to process (DSN1SDMP is pretty poor)
 - GTF: Generalized Trace Facility: Used for detailed monitoring
 - SRV: Serviceability Routine:
 Not commonly used





- DB2 Memory (DSC/EDM):
 - Pros:
 - Comes with DB2 and supports all versions
 - No additional overhead
 - No additional costs (except for storing and processing)



Cons:

- Not all required data is there
- Usually you can't access it yourself, unless you hook into it
- The information is volatile and can get lost quickly



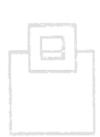


DB2 Exits:

- Pros:
 - Partially comes with DB2 and supports all versions
 - No additional costs (except for storing and processing)



- Not all required data is there
- Lot's of coding necessary to catch and process the data
- The overhead may be significant









Additional Tools:

Pros:

- There are various solutions to choose from
- Usually easy to use and more powerful than native DB2 options



Cons:

- Vendors charge for it
- Implementation and processing overhead may be significant
- Additional appliances lead to more vulnerability and administration overhead





- What are the differences?
 - Some solutions use hooks into the DB2 address space to capture SQL activity – errors can bring down DB2, or the entire LPAR, thus they try to protect DB2 by encapsulating the "foreign" code
 - Some solutions use network sniffing, but that can be problematic for mainframe auditing
 - What if the request is DB2 batch or CICS and does not go over a network?
 - Some solutions need additional appliances (some may require up to 100+ virtual appliances)
 → all SQL captured is sent (unencrypted!) through the network. If the connection gets lost they try to cache it. Keep in mind that attackers do DDoS attacks!









- What are the differences?
 - Some solutions exploit zIIP processors
 - Optional (scope)
 - Forced usage
 - Some solutions offer reporting in real-time
 - Some solutions offer alerting
 - This requires a rule, or profile setup
 - → keep in mind that they are based on known patterns
 - and of course solutions differ in
 - Setup (collector per DB2 system/LPAR)
 - Filtering
 - Dedicated support of compliance reports









- What are the differences?
 - Some solutions have additional capabilities:
 - Covering a variety of databases (DB2 z/OS/LUW, IMS, Oracle, SQL Server, ...)
 - Covering applications (CICS, SAP, ...)
 - Covering dataset activity and Content Managers (VSAM, FTP, SharePoint, ...)
 - Covering Big Data (Hadoop, HANA, ...)
 - Covering vulnerability scanning of up to entire infrastructures (including network, firewall, workstations, ...)
 - Covering logons, connects
- → Depending on your choice it may become complex and expensive and you're locked to a specific vendor!



- What are the differences?
- Guess What?!







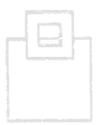


The most reliable/efficient solution, based on those reliable and robust DB2 key functions we've been using for ages.



- You benefit from rock solid features, like:
 - Security
 - Compression
 - Native DB2 functions
 - Extended Client Identification Registers, sqleseti()









Using IFCIDs along with OPX buffers delivers in-depth information without the overhead of SMF processing:

23/24/25	Utility start/phase/stop (+219=Listdef+220=DSs)
----------	---

90/91 Commands and their completion status

140 Authorization failures

141 Authorization changes

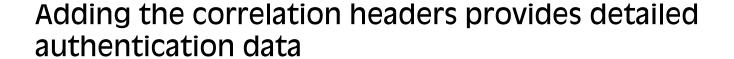
62/142 DDL/DDL for tables with audit changes/all

316/318 Dynamic SQL (SELECT, INSERT, UPDATE, DELETE)

(+317 for the full SQL statement)

400/401 Static SQL (SELECT, INSERT, UPDATE, DELETE)

(+SYSPACKSTMT for the full SQL statement)







We Make sure it's secure!



- By auditing access to the repository
- By alerting via WTO if someone messes with the IFCIDs
- By optionally cancelling threads of users violating the rules





- 0
- All IFCIDs listed have a much smaller footprint than AUDIT CHANGES/ALL
- This is integrated, reliable DB2 technology
- OPX is the right target for efficient capturing
- Store it in a repository and protect it using proven technology (e.g. RACF, ACF2, Top Secret)
- Using DB2 compression reduces storage requirements exploiting proven, integrated technology
- → No new vulnerabilities:
 - Black Box appliance
 - Massive sensitive data transmissions over the network









Do your (automated) reporting/alerting/analytics as needed:

- SPUFI
- Batch Job
- Enterprise wide reporting system
- GUI (DRDA based queries are fully zIIP eligible)









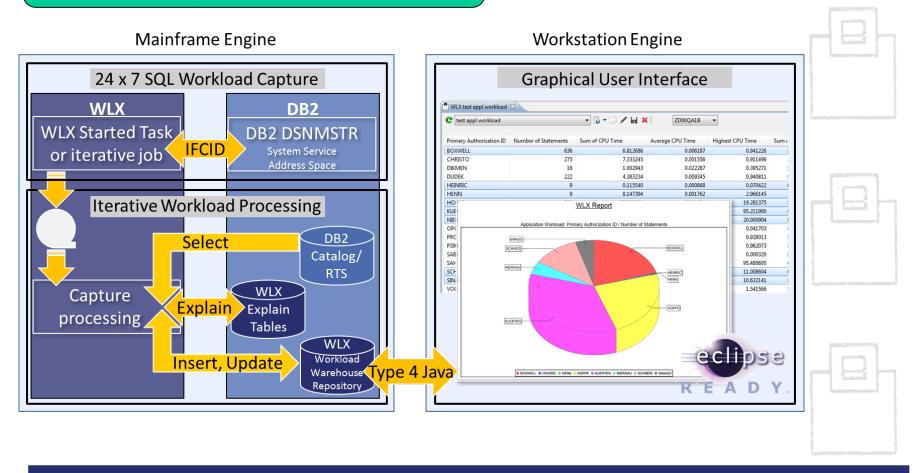
DSC and EDM provide detailed workload insights, including flushed statements:

- SQL text
- Statement ID
- Date/time
- Current status
- Resource consumption
- Identification/environmental data





Efficient data collector for your desired scope of Audit





Capturing the data using a STC:

A started task 24x7 to catch all the IFCIDs that DB2 will be throwing and store the data.

Processing the workload:

Externalize and process the data, e.g. every 60 min:

- customizable (e.g. 30 180 minutes)
- allows Ad hoc data refresh triggered via operator command for the started task (MODIFY)
- captures the SQL Text at trace time







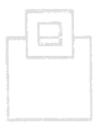


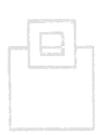
<u>Integrates into a GUI front end:</u>

Exploits and integrates into Eclipse based GUI front ends

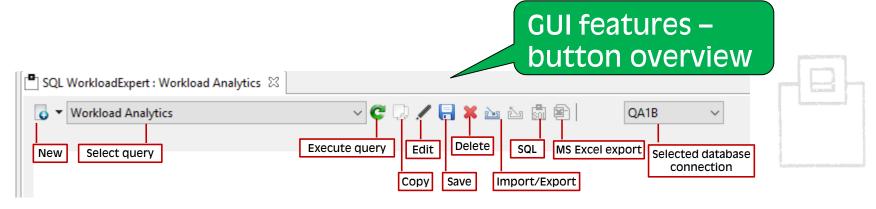
- GUIs can come as a Plug-in for
 - IBM Rational
 - IBM Data Studio
 - Eclipse native
- Existing DB2 connections are used to connect to the mainframe
- Interactive dialogs allow complex and powerful analysis
- Export features can create PDF reports and allow
 MS Excel hand over







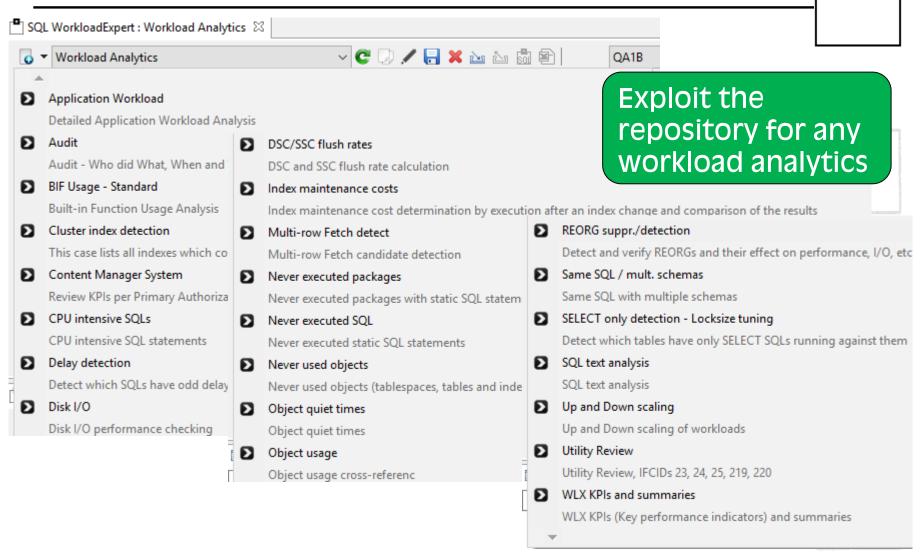


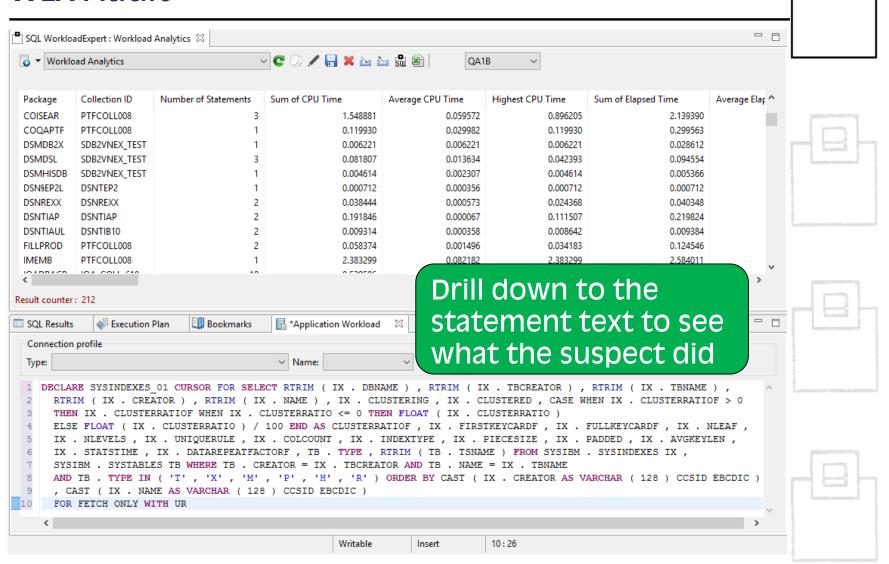




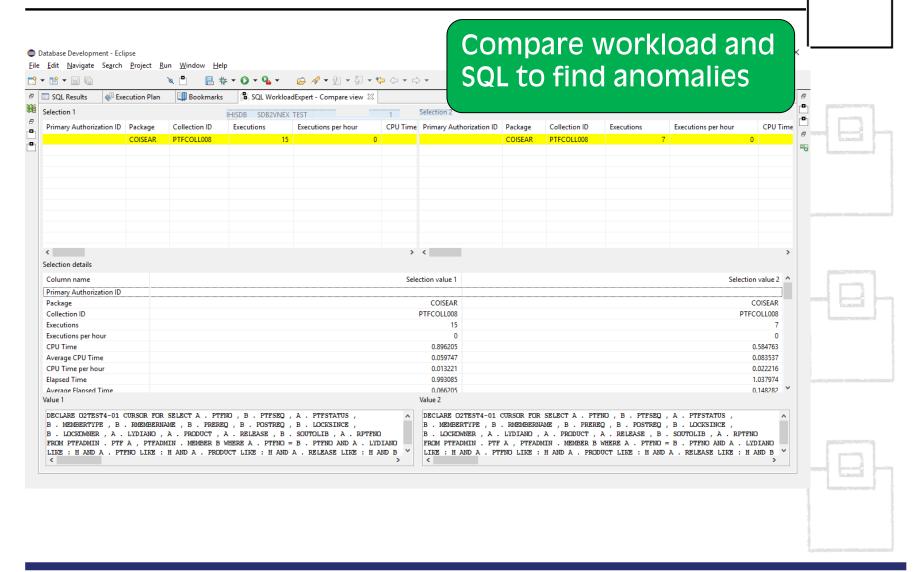




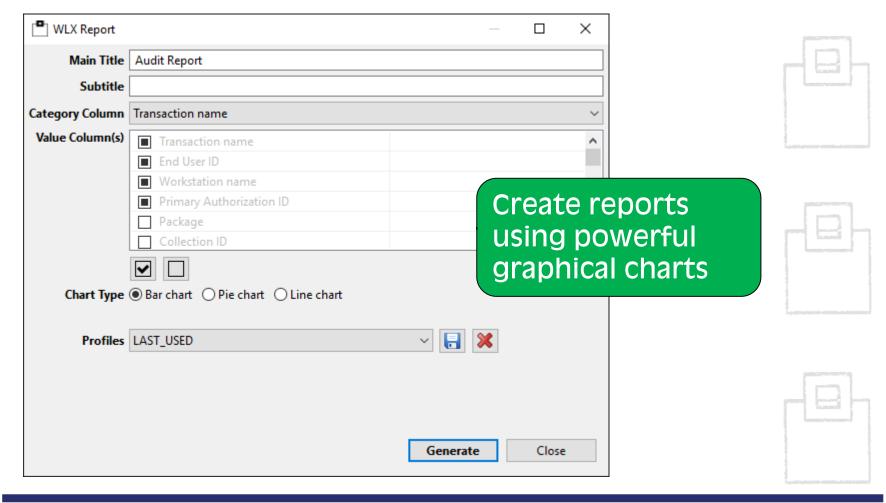




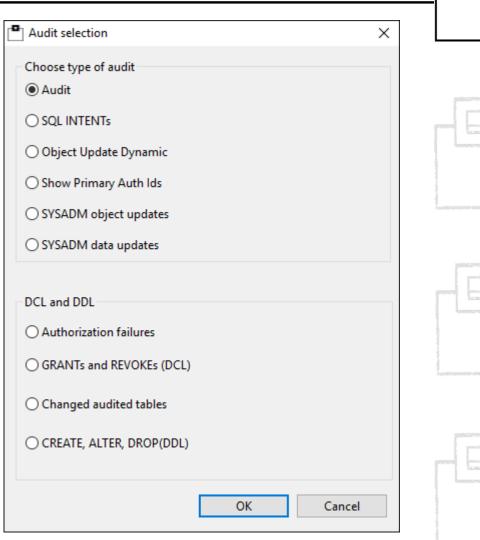


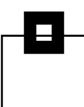




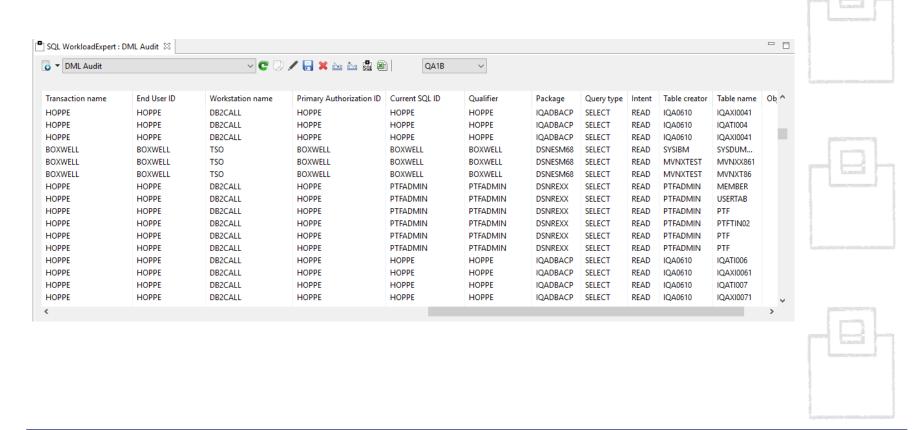


Choose how you'd like to find out who did what and when...

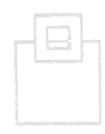


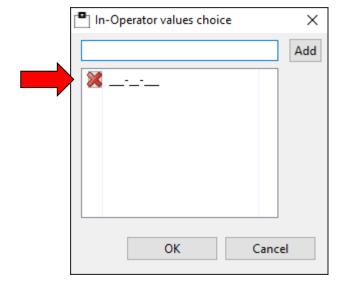


Choose how you'd like to find out who did what and when...



Use free text search capabilities to scan your entire workload for sensitive data = in-depth audit candidates (e.g. credit card numbers, social security numbers, ...)







Requirements:

- Capture DDL, DCL, DML from 'inside' as well as DDF
- Capture any activity in a UoR
- Capture static and dynamic SQL statements
- Show logon id as well as functional id
- Generate daily audit reports matching give filters
- Generate specific reports matching specific SQL statement classification
- Generate reports based on RACF id/group
- Generate unified reports for a data sharing group, as well as individual subsystem
- Email reports to DB2 Auditor group
- Capture DB2 online utilities
- Merge multiple systems reports







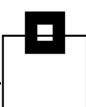
Setup:

- WLX STC HA implementation
 - STC at the LPAR/DB2 DS member level to assure continuous capturing even during LPAR restart
- Workload processing once a day to generate daily audit reports
 - Automated via job scheduler
 - All DB2 systems merged into a common report
 - Objects and activity (DML, DDL, DCL) filtered
 - Reports sent via Email
- Specific reporting as needed via GUI
 - In-depth suspect analysis
 - Banking authority quarterly/annual reports



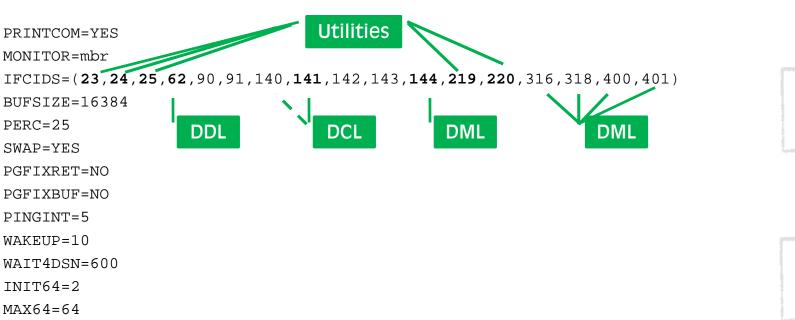






Customization:

- Capture DDL, DCL, DML from 'inside' as well as DDF
- Capture any activity in a UoR
- Capture static and dynamic SQL statement
- Capture DB2 online utilities



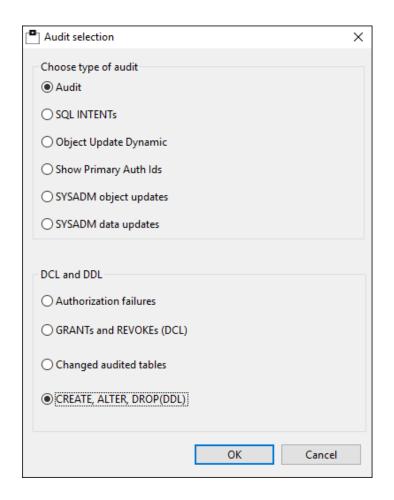


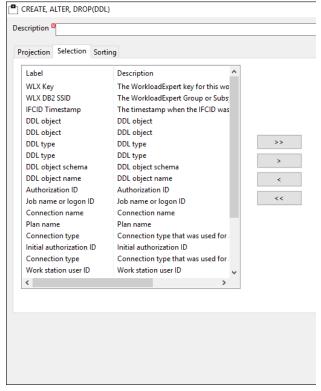






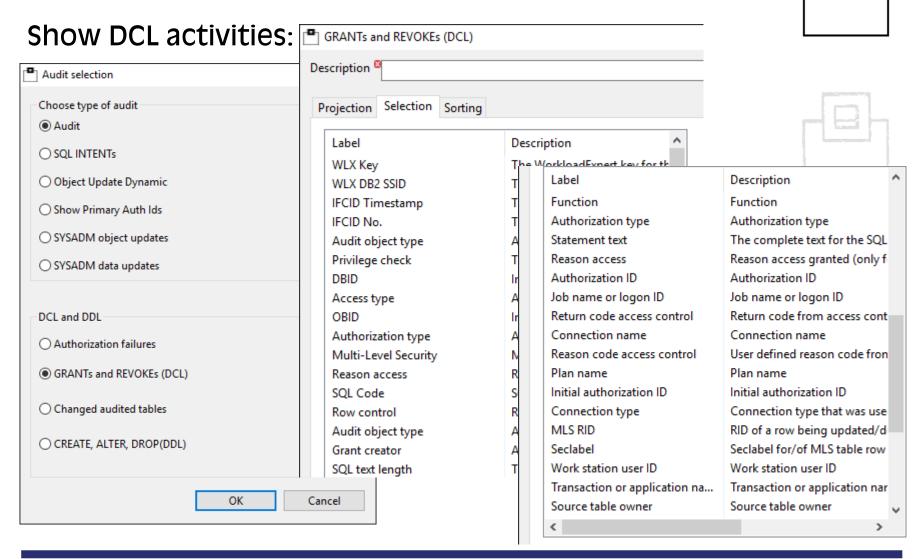
Show DDL activities:

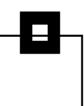












Access violations due to insufficient authorities:

VLX Key	WLX DB2 SSID	IFCID Timestamp	IFCID No.	Privilege check	Audit object type	Authorization type	Connection type	Return cc ^	
015-10-23-09.33.24.333858	QA1B	2015-10-28-11.50.07.247943	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND		
015-10-23-09.33.24.333858	QA1B	2015-10-28-11.50.07.289261	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND		
015-10-23-09.33.24.333858	QA1B	2015-10-28-11.50.07.325412	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND		
016-02-15-18.38.31.829844	QA1B	2016-02-16-12.58.21.269156	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND		
016-02-15-18.38.31.829844	QA1B	2016-02-16-12.58.21.339446	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND		The same of
016-02-15-18.38.31.829844	QA1B	2016-02-16-12.58.21.406366	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND		-
015-08-12-16.20.11.186065	QA1B	2015-08-14-13.28.37.600644	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND		
015-08-12-16.20.11.186065	QA1B	2015-08-14-13.28.37.603033	140	EXPLAIN	USER AUTH	PRIM/SEC	TSO FOREGROUND & BACKGROUND		
2015-08-12-16.20.11.186065	QA1B	2015-08-14-13.30.53.782964	140	INSERT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND		-
015-08-12-16.20.11.186065	QA1B	2015-08-14-13.30.53.785690	140	EXPLAIN	USER AUTH	PRIM/SEC	TSO FOREGROUND & BACKGROUND		
015-08-12-16.20.11.186065	QA1B	2015-08-14-13.31.55.923128	140	UPDATE	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND		
015-08-12-16.20.11.186065	QA1B	2015-08-14-13.31.55.930239	140	EXPLAIN	USER AUTH	PRIM/SEC	TSO FOREGROUND & BACKGROUND		1
015-08-12-16.20.11.186065	QA1B	2015-08-14-15.22.39.339049	140	UPDATE	TABLE OR VIEW	PRIM/SEC	DB2 CALL ATTACH		
015-08-12-16.20.11.186065	QA1B	2015-08-14-15.22.39.341406	140	EXPLAIN	USER AUTH	PRIM/SEC	DB2 CALL ATTACH		
015-08-12-16.20.11.186065	QA1B	2015-08-14-15.22.43.521867	140	INSERT	TABLE OR VIEW	PRIM/SEC	DB2 CALL ATTACH		
2015-08-12-16.20.11.186065	QA1B	2015-08-14-15.22.43.524196	140	EXPLAIN	USER AUTH	PRIM/SEC	DB2 CALL ATTACH	~	
								>	



DML Reporting:

Label	Description		^							
Statement Timestamp	The timestam	gamanonno								
WLX DB2 SSID	The Workload	-								
Primary Authorization ID	The Primary									
Package	The package	lane recent of								
Collection ID	The Collectio									
Primary Authorization ID	The Primary	The Primary Authorization ID used to identify the application								
Sum of Executions	The total nun	The total number of Executions								
Transaction name	A value provi	A value provided by the RRS signon or resignon A value provided by the RRS signon or resignon								
End User ID	A value provi									
Workstation name	A value provi	A value provided by the RRS signon or resignon								
Package CONTOKEN	For Static SQI	For Static SQL the CONTOKEN of the Package								
Current SQL ID	The Current S	and the same of th								
Qualifier	The Qualifier The first tab The first tab The comple Query numl	Used at Rind time for unqualified a	User provided id string							
First referred Table Qualifier		Authorization ID	Authorization ID							
First referred Table Name		Job name or logon ID								
Statement text		Connection name	Job name or logon ID Connection name	To apply the commence of the c						
Query no.										
		Plan name	Plan name							
		Initial authorization ID	Initial authorization ID	and the same of th						
		Connection type	Connection type that was used for an access							
		Accounting	Accounting token	Tarrel I and the second						
		Work station user ID	Work station user ID	feature resembled						
		Transaction or application na	Transaction or application name							
		Workstation name	The endusers workstation name							
		Context name	Trusted context name	La reconstrue construe construe de la construe de l						



Detected anomalies: suspicious increase in SQL executions:

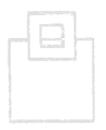


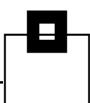


Show logon id as well as functional id:

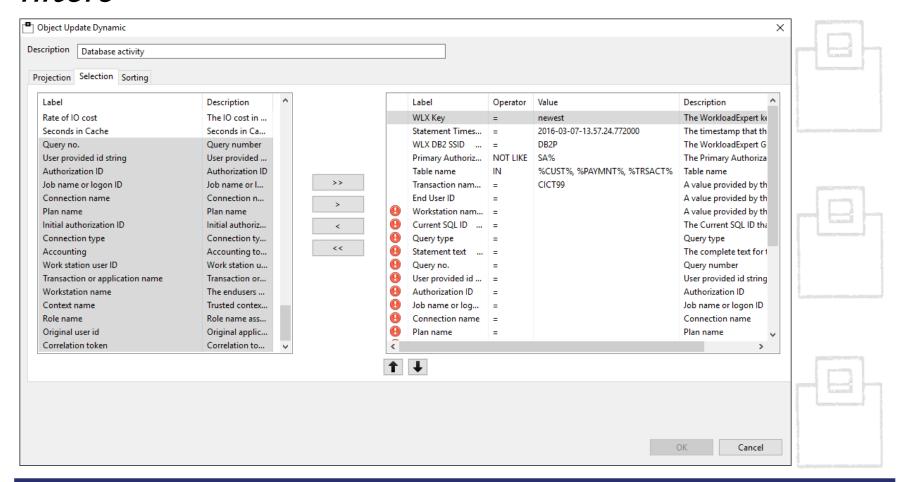






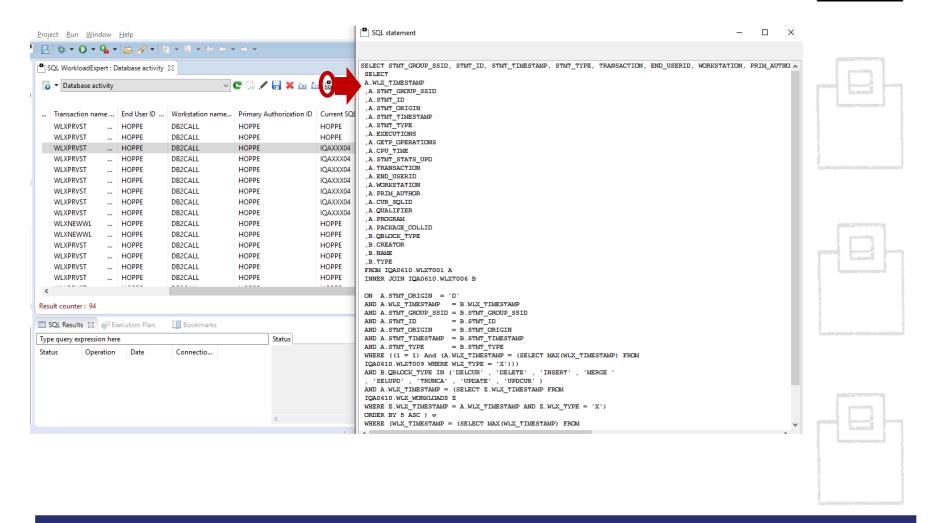


Generate daily audit reports matching give filters





Generate daily audit reports matching give filters





Runtime & Costs:

- Capture STC < 15sec. CPU/month (3-way DS)
- 150k stmt. < 3min processing

Results:

- Fully automated report generation for authorities and internal/external auditors, provided via Email
- Exceptional workload detected and stopped within minutes
- Power User-IDs found, being used for daily work
- Access from VPN/WAN networks found
- Access violations detected
- 3rd party applications with update intent, but should actually be read



WLX Audit at a glance

****WLX Audit for DB2 z/OS**

- Collects all SQL running on your PLEX (static and dynamic) via STC (64 bit high level ASM)
- Supports System Automation via STC Neartime Alerting
- Exploits IFI Technology in a resource-saving way
- Covers all levels of SQL: DDL, DML, and DCL including the SQL Text
- Reports about IBM utilities, commands, Authorization failures
- Supports standard AUDIT features of the DBMS
- Provides GUIs for Eclipse native or an integration in IBM Data Studio
- Enables visualization of anomalies (SQL usage and execution rate)







WLX typical use cases

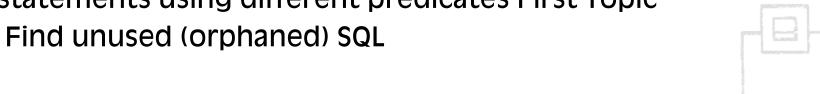


Application Development:

- Application Workload Analysis: E.g. which machine load is produced by a certain Application?
- Explain Tool link (e.g. **SQL PerformanceExpert**, IBM DataStudio)
- Show same SQL on Multiple Schemas to detect "heavy-hitters"
- SQL Text Analysis for free text search (e.g.: BIF [Built-in Function and UDF [User-Defined Functions] -usage, Java-formatted timestamps, etc.)
- View to detect "heavy-hitters" resulting from identical statements using different predicates First Topic







WLX typical use cases

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Workload/Performance management:

- Workload-Change, Problem-Detection and Trending, Comparison of CPU consumption, I/O, execution rates, current KPIs and deltas – calculated and summarized to the costs of multiple apps

- Disc Problem Detection I/O Rates
- SQL KPIs Background Noise and Exceptions
- SELECT Only Table Detection (READ only activity)
- Delay Detection (All queries which are delayed)
- Up and Down Scaling of SQL Workloads
- DSC Flush Analysis
- CPU Intensive Statements
- Index Maintenance Costs

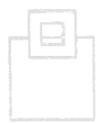




WLX functional packages of use cases

Database Administration:

- Find never used Objects (Tables, Indexes, and Tablespaces)
- Find never executed Packages







WLX functional packages of use cases

Audit and Security:

- AUDIT tables being accessed
- AUDIT DB2 data being accessed
- AUDIT data manipulation (insert/update/delete)
- See where updates came from (inside or outside the local network)
- See where data is being accessed from (IP address, intra-/extranet, etc.)
- SQL Text Analysis for free text search (BIF [Built-in Function] and UDF [User-Defined Functions] -usage, Java-formatted timestamps, etc.)



